UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF PENNSYLVANIA

Tracey Eisler, :	Civil Action No.:
Plaintiff, :	
Atlantic Recovery Solutions, LLC, :	COMPLAINT
Defendant. :	
:	

For this Complaint, the Plaintiff, Tracey Eisler, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA") in their illegal efforts to collect a consumer debt.
 - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

- 4. The Plaintiff, Tracey Eisler ("Plaintiff"), is an adult individual residing in Tobyhanna, Pennsylvania, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. Defendant Atlantic Recovery Solutions, LLC ("Atlantic"), is a New York business entity with an address of 275 Northpointe, Suite 80, Amherst, New York, 14226, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 6. The Plaintiff allegedly incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 7. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 8. The Debt was purchased, assigned or transferred to Atlantic for collection, or Atlantic was employed by the Creditor to collect the Debt.
- 9. The Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. Atlantic Engages in Harassment and Abusive Tactics

- 10. In early November 2020, Atlantic began sending text messages to Plaintiff in an attempt to collect the Debt.
- 11. In its text messages, Atlantic failed to properly identify the name of its company, only identifying itself as "ARS."
- 12. Further, in its text messages, Atlantic referred to a "case" number and "time sensitive documentation under your name and SSN#," falsely implying that a legal matter was pending against Plaintiff.
 - 13. To date, Atlantic has not initiated legal action against Plaintiff.
- 14. On or about November 9, 2020, Plaintiff advised Atlantic that she was being represented by counsel.
 - 15. Thereafter, Atlantic continued to text Plaintiff in an attempt to collect the Debt.

C. Plaintiff Suffered Actual Damages

- 16. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendant's unlawful conduct.
- 17. As a direct consequence of the Defendant's acts, practices and conduct, the Plaintiff suffered and continues to suffer from anger, anxiety, emotional distress, fear and frustration.

COUNT I

VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 18. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 19. The Defendant's conduct violated 15 U.S.C. § 1692c(a)(2) in that Defendant contacted the Plaintiff after having knowledge that the Plaintiff was represented by an attorney.
- 20. The Defendant's conduct violated 15 U.S.C. § 1692d in that Defendant engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt.
- 21. The Defendant's conduct violated 15 U.S.C. § 1692d(6) in that Defendant placed calls to the Plaintiff without disclosing the identity of the debt collection agency.
- 22. The Defendant's conduct violated 15 U.S.C. § 1692e in that Defendant used false, deceptive, or misleading representation or means in connection with the collection of a debt.
- 23. The Defendant's conduct violated 15 U.S.C. § 1692e(2) in that Defendant misrepresented the character and legal status of the debt.
- 24. The Defendant's conduct violated 15 U.S.C. § 1692e(5) in that Defendant threatened to take legal action, without actually intending to do so.

- 25. The Defendant's conduct violated 15 U.S.C. § 1692e(10) in that Defendant employed false and deceptive means to collect a debt.
- 26. The Defendant's conduct violated 15 U.S.C. § 1692f in that Defendant used unfair and unconscionable means to collect a debt.
- 27. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
 - 28. The Plaintiff is entitled to damages as a result of Defendant's violations.

COUNT II

<u>VIOLATIONS OF THE PENNSYLVANIA FAIR CREDIT EXTENSION</u> <u>UNIFORMITY ACT, 73 P.S. § 2270, et seq.</u>

- 29. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
 - 30. The Plaintiff is a "consumer," as defined in 73 P.S. § 2270.3.
- 31. The Defendant are each individually a "debt collector" as defined in 73 P.S. § 2270.3.
- 32. The Defendant violated provisions of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq., which constitutes an unfair or deceptive practice under 73 P.S. § 2270.4(a).
 - 33. The Plaintiff is entitled to damages as a result of the Defendant's violations.

COUNT III

VIOLATIONS OF THE PENNSYLVANIA UNFAIR TRADE PRACTICES AND CONSUMER PROTECTION LAW, 73 P.S. § 201-1, et seq.

34. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.

- 35. The Defendant's violations of the Pennsylvania Fair Credit Extension Uniformity

 Act constitute per se violations under the Pennsylvania Unfair Trade Practices and Consumer

 Protection Law.
- 36. The Defendant's acts were done with malicious, intentional, willful, reckless, wanton and negligent disregard for Plaintiff's rights under the law.
- 37. As a result of the Defendant's violations, the Plaintiff has suffered ascertainable losses entitling the Plaintiff to actual, statutory and treble damages.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendant:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendant;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. §1692k(a)(2)(A) against the Defendant;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3) and 73 P.S. § 2270.5 against the Defendant;
- 4. Statutory damages pursuant to 73 P.S. § 2270.5(c);
- 5. Actual damages pursuant to 73 P.S. § 201-9.2(a);
- 6. Statutory damages pursuant to 73 P.S. § 201-9.2(a);
- 7. Treble damages pursuant to 73 P.S. § 201-9.2(a);
- 8. Actual damages from the Defendant for all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff;
- 9. Punitive damages; and

10. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: October 18, 2021

Respectfully submitted,

By /s/ Sergei Lemberg

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